

Steve Turner –
reflections on
whistleblowing.

Moving on and
protecting patients.

Steve Turner 30th October
2019

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www.patientled.education

[@MedicineGovSte](https://twitter.com/MedicineGovSte)

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www.tutv.org.uk



Medicine Gov

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Clinical governance, prescribing and patient safety
Three case studies – lessons learned?

Steve Turner 2019

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This session:

- 1. My story and what's changed**
- 2. When the whistle isn't blown and when nobody speaks up – two real life accounts**
- 3. Update on my 2017 visit, some key messages**
- 4. Questions, learning and next steps for all of us**

Aim and Objectives:

Aim

To discuss the positive impact of speaking up and help everyone spread the key messages & actions.

Objectives:

- 1. To learn from the experience of others and have the opportunity to question this in a safe environment.**
- 2. To discuss why the link between 'whistleblowing' and 'speaking up' and why the word whistleblowing should not be avoided.**
- 3. To be able to demonstrate the link between whistleblowing, speaking up and patient safety.**
- 4. To be able to take away and use key messages for all in the trust.**
- 5. To identify new ways of quantifying that speaking up is accepted, encouraged and rewarded in the trust.**

My story and what's changed

- National Guardian Programme
- All Party Parliamentary Group on Whistleblowing
- Kark Review
- NHS Whistleblower support scheme



**When the whistle isn't
blown and when
nobody speaks up –
two real life accounts**

Robbie's story



[@willcpowell](#)

Falsified medical records, delay, obfuscation and denial.

[Will Powell on Duty of candour](#)

[Background to the need for #robbieslaw](#)

[The clandestine meeting Doctors can't remember any details about, and the Reverend Thomas' reaction to being called a liar](#) – reconstruction from 'Wales This Week' documentary aired on 5th November 1992.

The case remains with the CPS.

[Related #short #vlogs](#)

<https://youtu.be/fb8T6zoZWmw?list=PLPtUApYs79-6ie3tnwTpONsxjzc5ooG4d>



Oliver McGowan died because he wasn't listened to. Help prevent further tragedies through education and learning. This way lessons will be learned & we will be able to show this.

#Oliverscampaign

#autism
#learningdisability
#LeDeR
#STOMPLD

Oliver's story, as presented at NICE:
<https://youtu.be/c95Vz9UYyRY?list=PLPtUApYs79-6ie3tnwTpONsxjzc5ooG4d>

A competency framework for all prescribers (RPS, 2016)

THE CONSULTATION

1. Assess the patient
2. Consider the options
3. Reach a shared decision
4. Prescribe
5. Provide information
6. Monitor and review

PRESCRIBING GOVERNANCE

7. Prescribe safely
8. Prescribe professionally
9. Improve prescribing practice
10. Prescribe as part of a team

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**Update on my
2017 visit, some
key messages**

Talking through some key messages –personal views Steve Turner

- **Look after yourself first**
- Is it a whistleblowing issue? Don't be put off or 'othered' here...
- Look at the work of academics outside the NHS on whistleblowing
- Be fully familiar with all policies and procedures, and follow them if you can
- Don't assume the culture will prevent you from speaking out, research this first
- Keep a contemporaneous log of your concerns – all of them
- Find people you can trust
- Look outside the organisation as well as inside
- Use social media if it works for you, beware of using it if you are feeling hypervigilant
- **ABOVE ALL Look after yourself and your health and that of you loved ones**

Update on 2017?
Your views?

Summary and feedback

• WWW

• WBI



Thank you

Patent Safety YouTube playlist: <https://www.youtube.com/playlist?list=PLPtUApYs79-6ie3tnwTpONsxjzc5ooG4d>

[Turn Up The Volume!](https://www.youtube.com/playlist?list=PLPtUApYs79-7SAUggMnL2-Pjs8A-t0mA4) You tube playlist:
<https://www.youtube.com/playlist?list=PLPtUApYs79-7SAUggMnL2-Pjs8A-t0mA4>



Boundary spanning in health and care

[Steve Turner RGN; RMN; Ba \(Hons\); P.G. Dip. ED.](#) Managing Director [Care Right Now CIC](#)

I began my professional career as a nurse in 1984, eventually specialising in mental health.

I spent a decade working on clinical systems for American giant Shared Medical Systems, progressing from project manager to Senior Strategic Services Consultant of the U.S. arm of the company.

In 1999 I returned to work for the NHS, successfully revamping the Information and Technology department at an NHS Trust prior to a trust merger. A spell in consultancy for a large Cancer Network followed, by leading two highly successful multi-organisational projects.

I have led a successful interdisciplinary, multi-organisational prescribing project and the development of a parent held medicines record for children with complex conditions. I am a nurse prescriber, having worked in a Mental Health Assertive Outreach Team.

My Associates and I have also developed, and successfully piloted, 'patient led clinical medicines reviews' (see www.patientled.education).

I am Head of Medicines and Prescribing @MedicineGov , Associate Lecturer at Plymouth University, and a Mental Capacity Assessor for tsf Consultants.

I'm available to speak at events and as a commentator.

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